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# Device Embedded Management System (DEMS) Of HYC-TNS5310-C2

Industrial L2 Managed GbE Switch



# **User's Manual**

(V1.0.1)

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## **Revision History**

Release	Date	Revision
Release	2017/08/25	V1.0.1

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## **Chapter 1 DEMS Overview**

- 1. DEMS is an intelligent management tool embedded in switches to intuitively help IT/TS reduce support cost/time/effort.
- 2. All devices connected to the switches can be discovered and displayed by DEMS automatically using standard networking protocols such as LLDP, UPnP, ONVIF, Bonjour, etc.
- 3. Users can operate the features below via an intuitive web GUI.
  - Power down, remotely, the IP cameras, NVRs, or any PoE devices.
  - Identify where exactly the broken cable is, remotely.
  - Detect abnormal traffic issues on IP cameras/NVR.
  - Monitor devices status intuitively, e.g. link up, PoE power, traffic, etc.
  - Configure VLAN/QoS intuitively for better solution quality/reliability.
- 4. DEMS supports up to 250 devices within 4 subnets.

The embedded Device Managed System is designed to be extremely easy-to-use / manage / install IP Phone, IP Cam, or Wifi-AP for enterprise applications.

User can deploy IP Device through Topology/ Floor/ Map View to installation location, and through Diagnostics and Traffic Monitor, they may also check link status and monitor throughput as well.



#### Figure 1: The DEMS Overview

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## **Chapter 2 Management**

### 2-1 DEMS mode

Information	
Mode	Enabled V
Total Device	2
On-line Devices	2
Off-line Devices	0
Controller IP	192.168.1.1

#### Figure 2: The DEMS mode

- DEMS Mode: Enable/ Disable the DEMS function. Or you can choose <sup>¬</sup>High Priority<sub>¬</sub>, then the device will be the master switch.
- Total Device: Here will show how many IP devices are detected and displayed in the topology view.
- On-Line Devices: Here will show how many IP devices on-line in the topology view.
- Off-Line Device: Here will show how many IP devices off-line in the topology view.
- Controller IP: It show the Master IP.

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### 2-2 Device List

It will show all devices and their information which are detected by DEMS.

Devices List					é	∎Home > Management
Show 10 r entries						Search:
Remove	Status	Device Type	Model Name	Device Name	MAC	IP Address
	<ul> <li>Online</li> </ul>	AP	Airlive AC.TOP	Airlive	00-4F-6A-0C-31-EC	192.168.0.249
	<ul> <li>Online</li> </ul>	AP	Airlive N.TOP	Airlive	80-1F-02-75-E4-EE	192.168.0.244
	<ul> <li>Online</li> </ul>	IP Cam	i3 ANNEXXUS	Camera-01	18-4E-94-00-29-32	192.168.0.64
	<ul> <li>Online</li> </ul>	IP Cam	i3 ANNEXXUS	Camera-01	18-4E-94-00-2E-C6	192.168.0.63
	<ul> <li>Online</li> </ul>	IP Cam	i3 ANNEXXUS 52R	Camera-01	18-F8-7A-00-CC-42	192.168.0.55
	<ul> <li>Online</li> </ul>	IP Cam	i3 ANNEXXUS 52V	Camera-01	18-F8-7A-00-CD-62	192.168.0.60
	<ul> <li>Online</li> </ul>	IP Cam	i3 ANNEXXUS 62V	ANNEXXUS-62V	18-F8-7A-00-DC-69	192.168.0.59
	<ul> <li>Online</li> </ul>	IP Cam	i3 ANNEXXUS 52R	Camera-01	18-F8-7A-00-E6-FA	192.168.0.57
	<ul> <li>Online</li> </ul>	IP Cam			18-F8-7A-00-E7-62	192.168.0.61
	<ul> <li>Online</li> </ul>	IP Cam	i3 ANNEXXUS 52R	Camera-01	18-F8-7A-00-ED-71	192.168.0.62



A. Auto-refresh If you want to auto-refresh the information then you need to evoke

the "Auto refresh".

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Click this icon to Refresh the status of all devices.

C. Click this icon to Edit Device Name and http Port.

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- User can press "Edit" icon to edit device name and HTTP port for each IP device. This function can also be configured in the Dashboard of Topology view.
- There is no HTTP connection function for Unknown Device and PC type devices, so UI doesn't provide "Edit HTTP port" function for configuring it.

Devices List								Mone - Management - Device	UH.
Auto-refresh 🗌 🚺	2								
Show 10 ent	ries							Search:	
Remove	Status	Device Type	Model Name	Device Name	Edit Device Name	MAC	IP Address	Edit Http Port	
	<ul> <li>Offline</li> </ul>	Others	IP PBX			00-05-68-90-00-6C	192.168.3.210	80	
	Online	Others	Mobile Device			08-60-6E-47-E2-D1	192.168.3.5	80	
	Online	PC	General PC	TEST-PC	TEST-PC	00-1A-80-4A-88-E7	192.168.3.34		
	Online	SWITCH	LP82910A	STSG 8310	STSG 8310	08-60-6E-09-3D-6A	192.168.200.3		
Showing 1 to 4 of	4 entries							Previous 1 Next	

#### Figure 4: The Edit of Devices List

- D. Search devices by key words with full text search.
- E. Only Offline devices provide "Remove" function to remove from DEMS device list.

#### Note:

The device name will not save until you click Apply button. Please do not click refresh, auto-refresh or edit button before you apply new device name.

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## **Chapter3 Graphical Monitoring**

## 3-1 Topology View

DEMS can automatically discover all IP devices and display the devices by graphic networking topology view. User could manage and monitor them by the Topology View, such as to remotely diagnose the cable connection status, auto alarm notifications on critical events, remotely reboot PoE device when it's not alive. Therefore, the user can apply DEMS platform to solve the abnormal issues anytime and anywhere by tablet or smart phone, and keep the network works smoothly.

Click Graphical Monitoring Topology View, you can see a visual view of the network topology.



Figure 4: The Topology View

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### 3-2 Parameter description:



- 1. E Icon with plus and minus marks: Zoom in and zoom out the topology view. User can scroll up/down with mouse to achieve the same purpose.
- 2. Icon with information list: User can select what kind of information should be shown on the topology view of each device. Up to 3 items can be selected.



Figure 5: The Information List

- 3. Device picture
  - Con with black mark: Device link up. User can select function and check issues.
  - Icon with red mark: Device link down. User can diagnose the link status.
  - Icon with numbers: It means some events happened (e.g. Device Off-line, IP Duplicate...etc.) on the IP device, user can click on the device icon to check events in Notification.
  - Con with question: It means the IP device is detected by DEMS, but the device type can't be recognized which will be classified as an unknown device type.
  - To left-click any device icon to display the device consoles for further actions:

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Device Type	SWITCH
Device Name	
Model Name	TNS5310-C2
Mac Address	00-1b-5c-00-1a-56
DHCP Client	Disable
IPv4 Address	192.168.1.1
Subnet Mask	255.255.255.0
Gateway	192.168.1.254
Http Port	80
PoE Supply	4.4 W
Q Login U	Jpgrade Find Switch PoE Config
Dashboar	d Notification

**Figure 6: The Device Console** 

- A. Dashboard Console: It displays device info and related actions for the device.
  - Different device type supports different function:
    - If an IP device is recognized as DEMS switch, it will support "Upgrade", "PoE Config" and "Find Switch" function.
    - If an IP device is recognized as PoE device, it will support "PoE Reboot" function in addition to "Upgrade" and "Find Switch".
    - If an IP device is recognized as IP cam via ONVIF protocol.
  - Device Type: It can be displayed automatically. If an unknown type is detected, user can still select type from a pre-defined list.
  - Device Name: Create your own Device Name or alias for easy management such as, 1F\_Lobby\_Cam1.
  - Model Name, MAC Address, IPv4 Address, Subnet Mask, Gateway, PoE Supply and PoE Used are displayed automatically by DEMS.
  - Http Port: Re-assign http port number to the device for better security.
  - DHCP Client: Enable or Disable the DHCP client. If this feature is enabled, the system will configure the IPv4 address and mask of the interface using the DHCP protocol. The DHCP client will announce the configured System Name as hostname to provide DNS lookup.

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Login \_ogin: Click the Login Action Icon to log in the device via http for further configuration or status monitoring.

- Upgrade Upgrade: Click it to upgrade software version.
- Find Switch Find Switch: When this feature is activated, the switch LED will all lighten up and flicker for 15 seconds.

## ş

PoE Config PoE Config: Click it to configure the PoE function, enable/disable PoE Auto Checking or enable/disable PoE mode for per port.

PoE Auto Checking :	Disable
Port	PoE Mode
1	Enable 🔹
2	Enable
3	Enable
4	Enable
5	Enable
6	Enable
7	Enable
8	Enable
	✓ Apply

Figure 7: The PoE Configure

- Diagnostics Diagnostics: Click Diagnostic Action Icon to perform the cable diagnostics, to exam where the broken cable is, and, check if the device connection is alive or not by ping.
  - Cable Status:
  - Green icon: Cable is connected correctly.
  - Red icon: Cable is not connected correctly. User can check the distance info (XX

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meters) to identify the broken cable location.

- Connection:
- Green icon: Device is pinged correctly.
- Red icon: Device is not transmitted /receiving data correctly. Which means it might not be pinged successfully.

Diagrestics						Store Ritcore Sepado
Analise Try						
Select	2atus	Robi Name	Device Name	RC .	PAlitys	Tersion
	Daire	0.444003528	Gree-G	2922890	10.14.157	
ECHARLE 000000 Constant 0 Constant 0 Co	5.0 0.2					

**Figure 8: The Diagnostics** 

PoE Reboot PoE Reboot: Click Reboot Action Icon to reboot the device remotely so as recover the device back to its normal operation.



Parent Node Icon with blank node: When DEMS switch detects more than two IP devices

from the same port, switch can't resolve this IP device's layout, instead, it will show a blank node to present this situation. User can use "Parent Node" function to adjust layout in Dashboard.

B. Notification Console: It displays alarms and logs triggered by events.

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**Figure 9: The Notification Console** 

- C. Monitor Console: It displays the traffics for device health check purpose.
  - For each IP device except DEMS switches, User can set a threshold of throughput for IP devices, and get notification when throughput is lower or higher than settings.
  - If both values are "0", it means the function is disabled.
  - Polling interval is 1 second, when the page is closed, the Polling interval will change to around 5 seconds.



Figure 10: The Monitor Console

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- 4. En the upper right corner, there is a "Setting icon". When user clicks the icon, it will pop-up Device, Group, Config, export topology view and advanced search functions for the topology.
  - Device Search Console

All devices and info. will show on the list.



Figure 11: The Device Search Console

- A. Group Setting Console
  - User can set VLAN group for each IP device by OUI or clicking device icon, and configure traffic priority (0~7) for each VLAN group.
  - Using Mac Based VLAN to isolate groups.
  - One IP device only can join one VLAN group.

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	E Device	🚰 Group 🥜 🗲 Config
	All	• Q
	New Group	<b>•</b>
	Vlan ID	
	Name	
<b>B</b> ←	Traffic	Default
	0015	Apply × Delete

	Function
٨	Group devices by filtering, searching, clicking
A.	device icons, or specifying OUI.
В.	Configure traffic priority for the VLAN.
C.	Assign VLAN ID or Name to Group.



#### B. System Setting Console

	<b>II</b> Devic	e 醬	Group	📕 Config
<b>A</b> ←	Total Dev	vice	19	
₿-	Master Co IP	ontroller	192.168	.0.51
	DHCP Se	rver IP		
<b>()</b> + <b>()</b>	DHCP Se	rver	Disabl	ed 了
	IP Range		Multip	le 🔽
	Range 1	0.0.0.0	-0.	0.0.0
	Range 2	0.0.0.0	-0.	0.0.0
	Range 3	0.0.0.0	-0.	0.0.0
	Range 4	0.0.0.0	-0.	0.0.0
				✓ Apply

	Function
^	Here will show how many IP devices are detected and
А.	displayed in the topology view.
В.	It show the Master IP.
C.	You can enable/disable DHCP server
	- Single Subnet: DEMS will base on the master
	switch's IP address. Here the subnet means
	"255.255.255.0".
D.	- Multiple Subnet: To provide 4 ranges for inputting
	manually. (In the case, we will suggest user to adjust
	switch's subnet mask to "255.255.0.0" also to avoid IP

devices can't be recognized.)





### 3-3 Floor View

Floor View	🚯 Hom	e > Graphical Monitoring	> Floor View
( ) ) + +		Entry (192.168.0.51) S243 5243 5243 192.168.0.51 80-11f-02-75-e4-ee	Config VG V
		D-LINK DI-LB604 Dual WAN Link Balancer 192.168.0.253 80-1f-02-75-e4-ee General Switch	0
		192.168.0.50           80-1f-02-75-e4-ee           S81           S81           192.168.0.52           80-1f-02-75-e4-ee	0
		Airlive AC.TOP Airlive 192.168.0.249 80-1f-02-75-e4-ee	0

User can easily plan IP devices installation location onto the custom uploaded floor images.

Figure 14: The Floor View

- Anchor Devices onto Floor Maps
- Find Device Location Instantly
- 10 Maps can be Stored in Each Switch
- IP Surveillance/VoIP/WiFi Applications
- Other Feature same as Topology View
- To place and remove a device icon:
  - To select a device and click its icon from the device list.
  - The device icon will show on the floor image's default location.
  - To click and hold left mouse by dragging-and-dropping the icon to the correct location on the floor view.
  - To click cross sign on the right side of device icon to remove a device from all floor view images.

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Figure 15: The Device Icon to Remove a Device

• If there are more than two floor images, it can be selected from the field.



Figure 16: The Device Icon to Select floor

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### 3-4 Map View

It can help to find the location of the devices even they are installed in different building. User can place the device icon on the Map View of which navigated by Google map.



Figure 17: The Map View

- Anchor Devices onto Google Map.
- Find Devices Instantly from Map.
- On-Line Search Company/Address.
- Outdoor IP Cam/WiFi Applications.
- Other Feature same as Topology View.

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## **Chapter 4 Maintenance**

### 4-1 Floor Image

In this page, user can add or delete a floor image.

Floor Ima	ge Manage	ment				Home > Maintenance > Floor Image
Maximum: 20 files Used: 2 file(s)			Used: 2 file(s)	Free: 18 file(s)		
Add Floor In	nage:	Brov	vse			
Name						
Add						
Select	No.	File Name	Image	Image		
	1	1 (192.168.0.51)				
	2 2 (192.168.0.51)					
Delete						



- Each DEMS switch provides 10 files space for uploading.
- Only support JPG and PNG formats.
- File size is limited to 512KB.
- All DEMS switches' floor image in the same network can be shared together.

#### For example:

- If Switch1 has uploaded 10 floor images, Switch2 uploaded 5 images, the total 15 floor images can be shared and selected on all DEMS switches in the same network.
- File name will attach IP address to let user know the floor image is stored on which DEMS switch.

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### 4-2 Diagnostics

In this page, all IP devices will be listed in a table, user can diagnose connection status of IP device in the network

Search:						Search:
Select	* Status	i Model Name	E Device Name	MAC	IP Address	Version
0	Online	D-LINK DI-LB604	Tasa Test	00-21-91-E2-AF-79	192.168.0.253	
	<ul> <li>Online</li> </ul>	General Switch		00-E2-AF-73-04-ED	192.168.0.50	
	Online	581	581.	00-E2-AF-A5-11-22	192.168.0.52	v6.54.2135 2016-08-01
	• Online	Airlive ACTOP	Airlive	00-4F-6A-0C-31-EC	192.168.0.249	
3	• Online	General PC	5RXPRO131658	00-71-C2-35-8D-96	192.168.0.70	
5	• Online	SWITCH		00-E2-AF-00-00-00	192.168.0.102	40.83.128
2	• Online	I3 ANNEXXUS	Camera-01	18-45-54-00-29-32	192.168.0.64	
2	Online	13 ANNEXXUS	Camera-01	18-4E-94-00-2E-C6	192.168.0.63	
	• Online	13 ANNEX0US 52R	Camera-01	18-F8-7A-00-CC-42	192.168.0.55	
1	Online	D ANNEXRUS 52V	Camera-01	18-F8-7A-00-CD-62	192,168.0.60	

#### Figure 19: The Diagnostics List

• User select a device, the diagnostics procedure will start automatically.

Diagnostics					<b>B</b> Home	> Maintenance >	Diagnostics
Another Try							
Show 10 + entries Search							
Select *	Status	Model Name 0	Device Name 0	MAC	IP Address	Version	0
	<ul> <li>Online</li> </ul>	D-LINK DI-LB604	Tasa Test	00-21-91-E2-AF-79	192.168.0.253		
Showing 1 to 10 of 18	Showing 1 to 10 of 18 entries 1 2 Net						
192.168.0.5 Connecti Cable sta	51 00E2-AF-b9-1c-88 ion♥ etus♥ 253 00-21-91-e2-af-79						

#### Figure 20: The Select a Device to Diagnostics

- Another Try To press "Another Try" to back IP device list page.
- The diagnostic function can also be found in Dashboard of topology view.

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